

QUALITY POLICY

Acknowledging the ongoing technological evolution, the increasingly requirements and specific demands of the market, customers, the organization, and stakeholders, as well as the growing awareness among individuals and society regarding issues of quality, environment, and safety, and based on the risks previously and periodically assessed in the CONTEXT AND STAKEHOLDER ANALYSIS, the General Management of **Specialacciai S.p.A. declare** its intent to operate according to a Management System aimed at achieving the set objectives with a view to continuous improvement; this System and its results are considered an integral part of corporate management.

Specialacciai S.p.A. operates through a UNI EN ISO 9001 Management System,
in the field of:

Processing of magnetic sheet metal and manufacturing of cores for electrical transformers.

In a global context of heightened attention to ongoing climate change (Amendment 1 of IAF/ISO dated 22/02/2024 referring to Climate Change), the Management is committed to ensuring that environmental impacts, and their related consequences for stakeholders, are taken in charge:

The Company mission can be summarised in the following points:

- Each employee is part of a Customer/Supplier relationship within the company.
As a "Customer", they must therefore cooperate to improve the service provided by their "Supplier"; as a "Supplier", they must provide the best possible service to their "Customer", thereby determining their satisfaction.
- The awareness that customer satisfaction, environmental protection, and the health and safety of workers are primary and closely interconnected commitments has led the Company Management to pursue the improvement of service quality, while reducing, as much as possible, the environmental impact resulting from work activities and the related health and safety risks.
- The commitment to operate in full compliance with current and applicable environmental and occupational safety legislation relevant to the activities carried out, the services provided, its environmental aspects, and the hazards/risks to health and safety at work, as well as any commitments undertaken with local authorities and/or stakeholders.
- The assessment of Environmental Effects and risks to Occupational Health and Safety already during the design phase of new activities and processes, or modifications to them, with the active and continuous involvement of qualified suppliers and professionals.
- Research and development of new technologies with a focus on sustainability, aiming to reduce as much as possible the exploitation of natural and energy resources, to limit solid waste resulting from production activities, to ensure proper disposal of products at the end of their useful life, and to minimize the environmental impacts in the areas where production sites operate.
- The commitment to customer satisfaction by ensuring the prevention and elimination/reduction of:
 - ✓ Risks of the environment and to workers
 - ✓ ensuring the protection of both the internal and external environment and of workers, through the continuous improvement of its processes, services, and procedures,
 - ✓ the definition and adoption of criteria that safeguard human health and the surrounding environment, and the implementation of appropriate measures to ensure that external companies operating on-site or in synergy also apply these principles.
- The commitment to adopting the necessary measures to reduce the risk of:
 - ✓ environmental contamination caused by company activities,
 - ✓ irrational use of energy sources and raw materials required for carrying out its activities,
 - ✓ excessive waste production and to pursue proper waste management,
 - ✓ to prevent accidents, incidents, and occupational diseases.
- The technological upgrading of systems in use and a careful organization of work are aimed at increasing productivity while respecting quality constraints, environmental protection, and the safeguarding of workers' health and safety.
- the control and reduction of non-quality and non-safety costs by raising staff awareness during periodic meetings.
- Development of systems and innovative solutions that meet customer needs.

QUALITY POLICY

Furthermore, the objectives set are:

- Improving the service provided to customers in terms of delivery punctuality and, where possible, cost reduction;
- Maintaining and strengthening its position in the reference market;
- Seizing opportunities to grow and further consolidate;
- Activating communication tools both internally and externally to improve information flow and ensure that customer needs are known and understood by all those involved in the production of the offered products/services;
- Implementing an adequate self-monitoring system for the Management System and its related processes, to enable activity measurement, problem and risk identification and mitigation, and to provide Management with suitable elements to satisfy the customer;
- Enhancing internal professionalism through continuous training and the identification of highly qualified figures.

Specialacciai S.p.A. aims to position itself as a cutting-edge company known for the reliability of its products/services, enhancing its competitiveness, satisfying the customer in all their needs, building loyalty among its suppliers or partners involved in completing the offered product/service, complying with legal requirements, safeguarding the environment, protecting health and safety at work, and improving product/service quality and its own efficiency by reducing complaints and related risks.

The principles and application methods established in the System Documents must be observed by all employees of **Specialacciai S.p.A.** and by individuals operating under its control.

Responsibility for managing the Management System concerns the entire company organization, from the Employer to each worker, each according to their roles and competencies; every function is assigned clearly defined authority and/or responsibility.

Management has the task and authority to periodically review the Policy and the proper implementation of the Management System.

The presence of highly qualified staff, who possess all the skills required for the production of the company's products, along with a habitual multidisciplinary approach to problem-solving, are certainly the main strengths of the people.

- Highly qualified staff with 360-degree expertise
- Technological innovation
- Ability to respond to any type of customer need
- Continuous interaction with the customer
- Ongoing research and innovation

..... These strengths faithfully represent **Specialacciai S.p.A.** as a whole.

The staff, having been informed of the corporate direction undertaken, have expressed their readiness, within their respective areas of responsibility, to implement and support the Policy.

This document is issued by Management and communicated to all company staff and interested parties.

Novi Ligure (AL), 08/04/2026

Roberto SOLAROLI
(Chief Executive Officer)